

Silver Award Project Utility

Facility: Ozarks Dialysis Services--Monett

Silver Award User: Annie Cole

Project Status:

1. Description of Project:

Obtain Ipad in order to communicate with non English speaking patients using a visual interpreter to complete assessments and talk about topics including diet, stress management, peer support and transplant.

2. Outcomes Measured:

Having a visual interpreter available helped patients feel more relaxed and abled to communicate more easily and effectively.

3. Summary of Outcomes/Results:

Having the Ipad improved communication and was more easily and accessible for both staff and patients. The Ipad was used with patients who speak Spanish.

4. Impact on Patients:

The Ipad made communication easier and staff reported they found the Ipad easy to use and time saving which provided improved care to the patients.

5. Lessons Learned:

The Ipad is beneficial for both staff and patients and having the visual interpreter helped create and maintain a rapport between the patient and interpreter.

Uploads from this facility

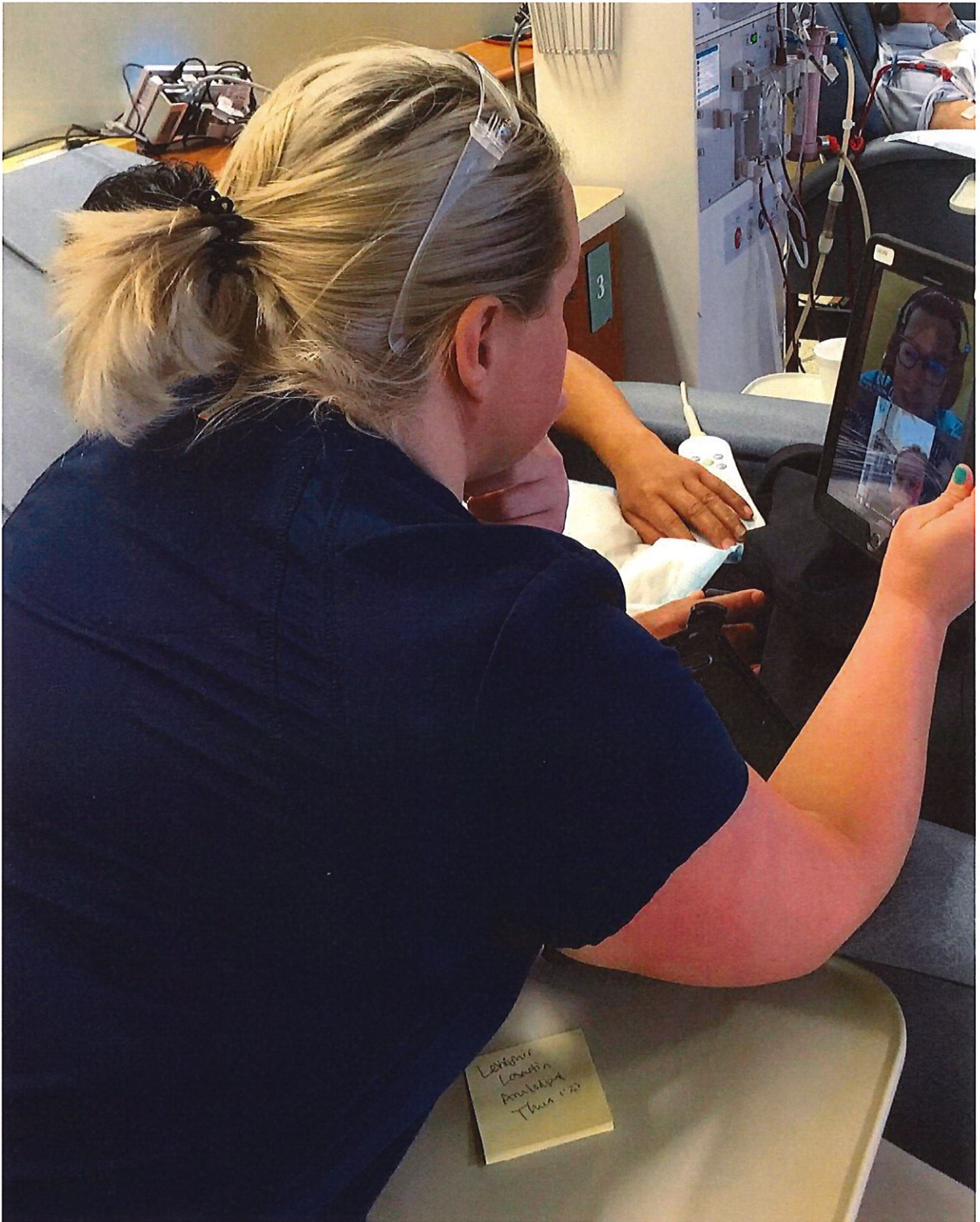
FileName: [Ipad 1.jpg](#)

Upload Description:

Staff using the Ipad to talk with Spanish speaking interpreter to communicate with patient.

Upload Date: 5/28/2019





Leslie
Loudin
Analysis
This 1/23