

Silver Award Project Utility

Facility: Ozarks Dialysis Services--South

Silver Award User: Annie Cole

Project Status:

1. Description of Project:

Obtain Ipad for unit in order to communicate more effectively with non English speaking and deaf patients to complete assessments and to cover all IDT topics as well as diet, stress management, peer support and transplant.

2. Outcomes Measured:

Patients like having a visual interpreter present and it helped patients feel more relaxed and able to communicate more effectively.

3. Summary of Outcomes/Results:

Patients who speak Russian, Vietnamese and Spanish were able to use the Ipad for interpreter services. A pt. who is deaf was also able to use it for interpreting. The Ipad was easy to use and effective. Having Ipad readily available helps with patient care.

4. Impact on Patients:

It made communication easier and more assessable for both staff and patients. One staff quoted, "it was a lifesaver having these."

5. Lessons Learned:

The Ipad is beneficial for both staff and patients. Having a visual interpreter for the patients, helps create and maintain a rapport between the patient and interpreter.

Uploads from this facility

