

# Silver Award Project Utility

**Facility:** Fresenius Medical Care--West Plains Midwest #9077

**Silver Award User:** Tammy Gunter

**Project Status:** Active

## 1. Description of Project:

Working with patients to reduce MOST (miss and shortened treatments) through incentive program. LCSW developed a timeframe and different items that patients needed to complete to earn dialysis bucks to be able to purchase items from the prize carts.

## 2. Outcomes Measured:

LCSW looked at MOST from Jan 2024 to March 2024 and awarded dialysis bucks to patients meeting certain outcome measures.

## 3. Summary of Outcomes/Results:

MOST were monitored each month:

Jan 51.5% MOST

Feb 23.9% MOST

March 30.8% MOST

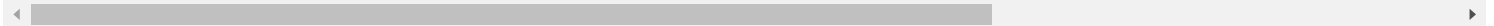
The implementation of dialysis bucks assisted with reducing MOST for the month of Feb and even though March increased some, it was still an improvement from Jan 2024

## 4. Impact on Patients:

Patients are coming and staying their whole treatments to assist with decreasing hospitalizations and having better health outcomes. Incentives were designed to assist with basic needs such as household and hygiene and fun items such as puzzle books.

## 5. Lessons Learned:

This allows the LCSW to target those specific patients who are struggling with coming to treatments and allow the LCSW to explore more in depth with patients about their barriers to MOST. LCSW attempts to find prizes of various items to target every patient interest and provide motivation to come to treatment.



## **DIALYSIS BUCKS!!!**

**Starting 2/01/24, we will start giving out Dialysis Bucks for the following items from 2/1/24 to 5/31/24:**

- 2 Buck per treatment that you attend
- 2 Buck for staying the whole treatment (no coming in late or leaving early)
- 2 Bucks for meeting phosphorous goal each month

The items to get dialysis bucks will change each quarter and you will be made aware of them prior to the new quarter.

There will be incentives (prizes) that you can use your bucks to purchase throughout the year.

## **DIALYSIS BUCKS!!!**

**Starting 2/01/24, we will start giving out Dialysis Bucks for the following items from 6/1/24 to 9/30/24:**

- 2 Buck per treatment that you attend
- 2 Buck for staying the whole treatment (no coming in late or leaving early)
- **10 Bucks for rescheduling missed treatments**

The items to get dialysis bucks will change each quarter and you will be made aware of them prior to the new quarter.

There will be incentives (prizes) that you can use your bucks to purchase throughout the year.









